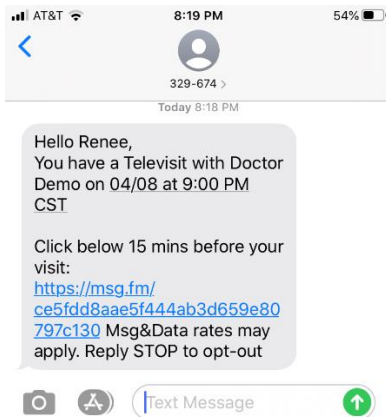


Connecting to your TeleVisit

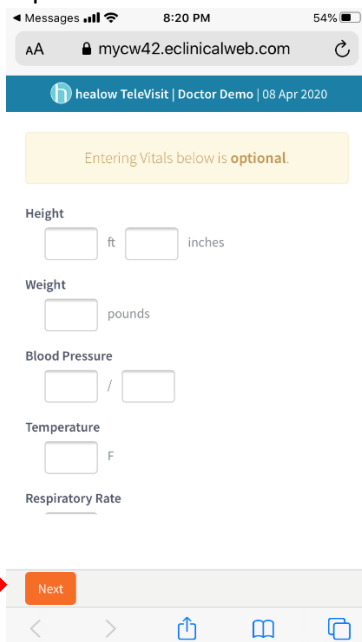
VIA TEXT MESSAGE REMINDER

1. You will receive an Automated Text Message 1 hr before your scheduled appointment.
2. The message contains a link that you can click to begin your TeleVisit session with your provider.
Phone must having working camera/audio capability

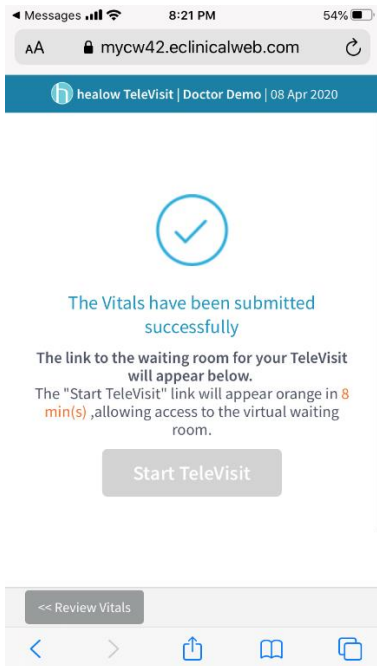
The message will appear like:



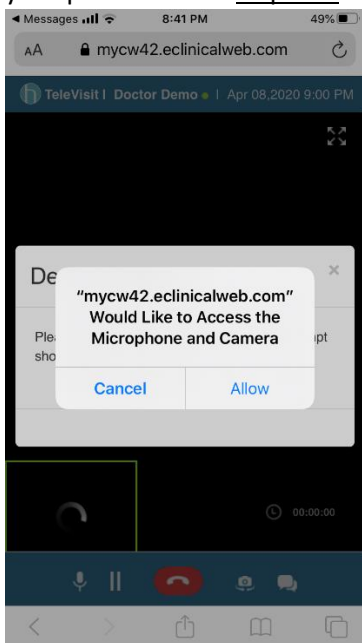
3. Clicking the blue hyperlink will bring you to a window where you can to begin your TeleVisit.
4. First you will see a screen where you can input any vitals you may be tracking at home. **This is not required, you may leave the fields blank.** You must click "Next" at the bottom of the window to proceed.



5. You will now be entered into a Virtual Waiting room. The option to Start TeleVisit will be unavailable until 15 minutes prior to your appointment. 15 minutes prior to your appointment, the button will change from gray to orange and can be clicked.



6. As the TeleVisit begins, you may be asked to give permission to your microphone/camera on your phone. This is required in order to proceed with the TeleVisit. Please select Allow.



7. You are now connected to the TeleVisit with your provider.

Need Help?

Should you encounter any issues during the course of your TeleVisit, please contact the clinic directly via telephone.

TIP: Please keep in mind that if you are on a phone call while trying to connect to your TeleVisit with the same phone, your audio/video capability will not be able to function properly.